



## Unified Communication



Work from Anywhere  
Work with MobeX



## Your Unified Communication Suite

MobeX is a comprehensive suite of communication tools designed to optimise your business workflow, enhance collaboration, and boost productivity, regardless of where your team is located.

Utilising MobeX enables you to manage your business communications effortlessly and effectively. Experience uninterrupted communication with the ability to make and receive telephone calls over a secure, encrypted internet connection. By simply linking your business phone extension to a MobeX licence, you can begin reaping the benefits of digital calling.

Accessible on web, desktop and mobile platforms, MobeX ensures you have all your calls and communication information at your fingertips, no matter where you are. With an internet connection, you can stay connected and never miss a call again.



# MobeX<sup>®</sup> web

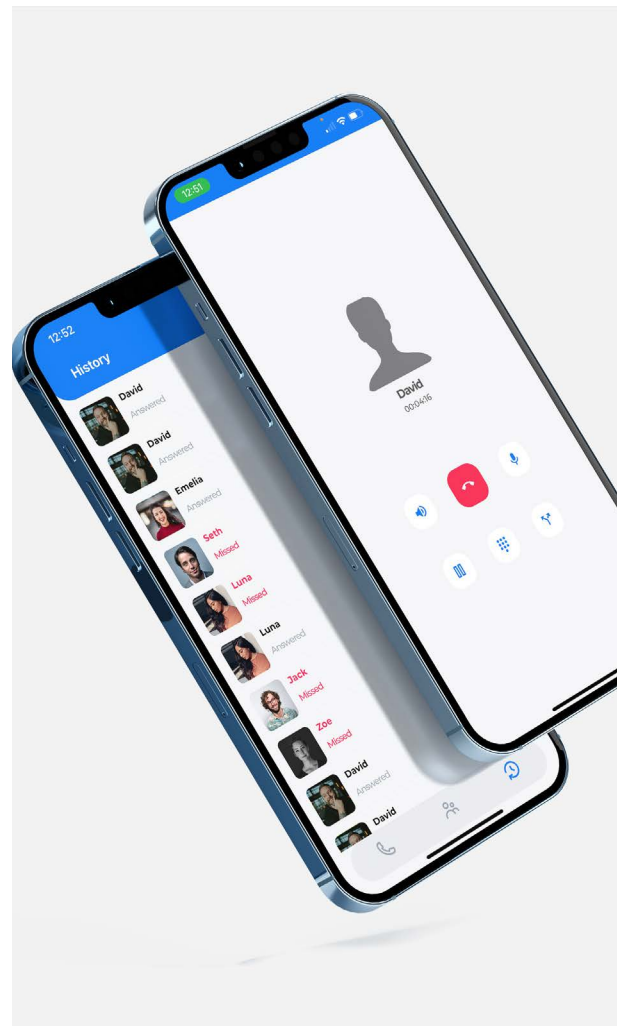
Transform your PC or laptop into a powerful communication hub with MobeX Web. This versatile application provides high-quality voice and video calls, instant messaging, presence status, and screen-sharing capabilities. Enjoy easy navigation through an intuitive interface, engage in interactive responses with features like BLF buttons, and access your cloud phonebook. Stay connected from any location with an internet connection. MobeX Web is compatible with popular web browsers like Google Chrome and Microsoft Edge.

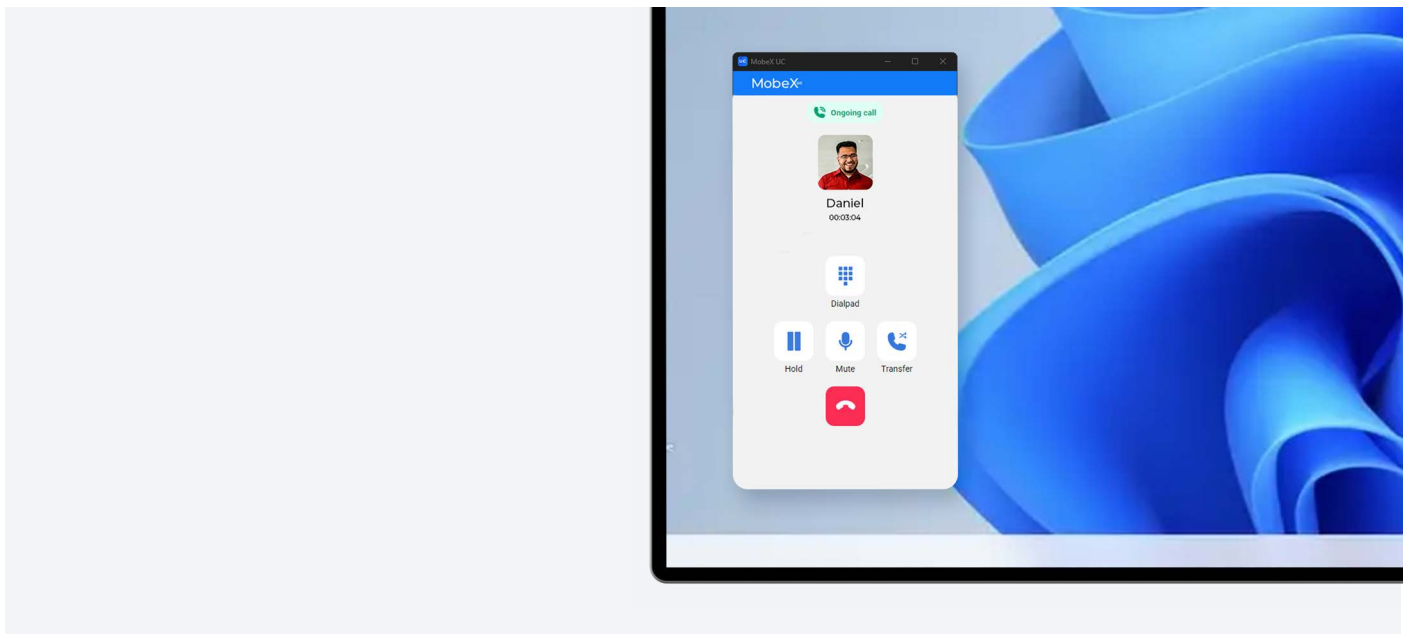


# MobeX<sup>+</sup> mobile

This mobile softphone application for Android and iOS devices keeps you connected to your business extension, allowing you to make and receive calls, access contacts, view your call history and utilise features like call recording from anywhere.

MobeX+ offers a user-friendly interface and provides a clear view of colleagues and their availability while on the move.

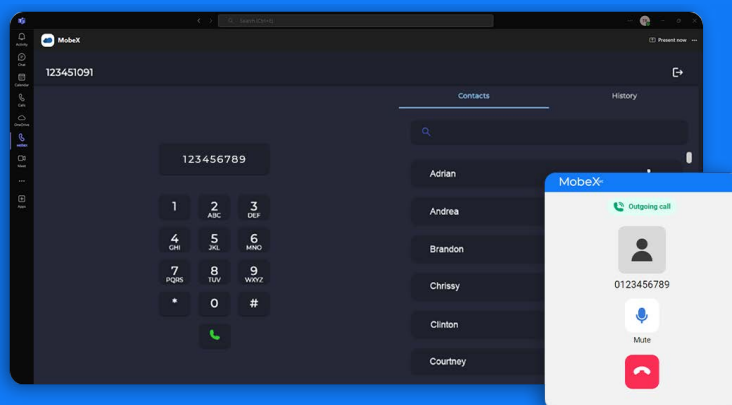




## MobeX<sup>®</sup> uc

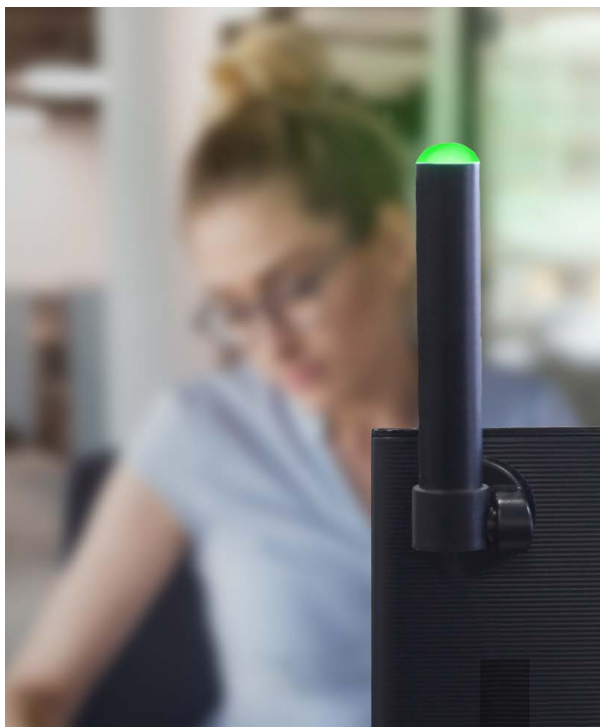
Simplify your calling process and boost efficiency with MobeX UC. This application enhances calling efficiency by allowing users to dial numbers copied to their clipboard, saving valuable time and reducing errors associated with manual input. Alternatively, you can make outbound calls by entering the number into the user-friendly desktop dialpad. MobeX UC streamlines both inbound and outbound calls, featuring automatic pop-ups that display caller names and numbers.

## MobeX<sup>®</sup> 4teams



Connecting MobeX directly into Microsoft Teams provides the ultimate integration by uniting all communication tools in one easy-to-use platform. Utilising MobeX 4Teams allows you to make outbound calls, review call history, and access your MobeX cloud phonebook directory, all within the familiar Teams environment. This integration streamlines collaboration for users relying on Microsoft Teams, offering smooth navigation and access to essential communication tools.





## MobeX<sup>®</sup> busylight

Enhance workplace productivity and minimise interruptions with the MobeX Busylight. This USB-connected device provides a visual indication of your availability status, reducing unnecessary disruptions and improving focus. With customisable LED colours and audio ringtones, the Busylight ensures you never miss a call while promoting a more productive work environment. Its interactive responses alert you to incoming calls and messages effectively.



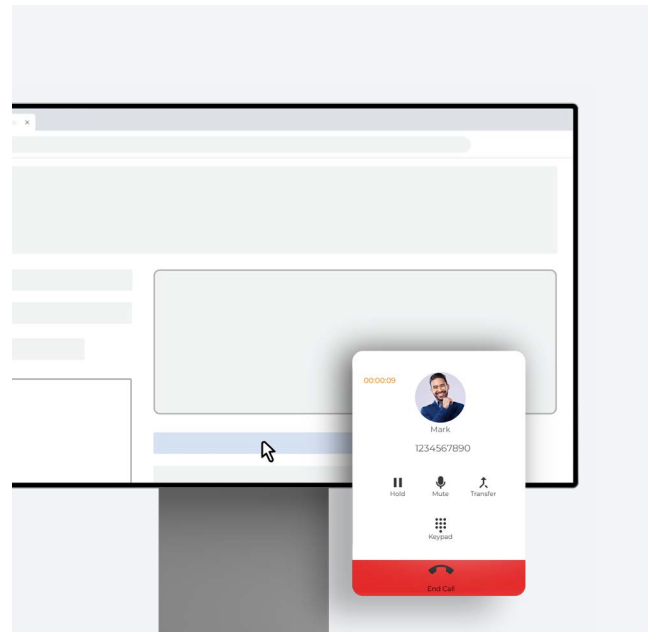
## MobeX<sup>®</sup> touch

Experience the future of deskphones with the MobeX Touch. This smart deskphone combines the power of the MobeX softphone with a dedicated hardware device. Featuring a 10.9-inch HD touchscreen, the MobeX Touch offers intuitive call management, video conferencing, access to business applications from the Google Play Store, and customisable features to suit your specific needs. Enjoy clear calls, video meetings, easy navigation, and interactive responses, all on a dedicated device.

**Grow your business  
with the ultimate set  
of communication  
features**



MobeX Click2Dial is a Chrome extension that enables effortless outbound calling by launching calls with a single click from any web page, including web-based CRM platforms. MobeX Click2Dial saves you valuable time on every call, allowing you to dial faster and work more efficiently.



## **Business Comms - Simplified**

MobeX integrates various communication methods, including voice and video calls, instant messaging, and presence status into a single platform. This unification aims to streamline communication workflows, reduce the need to switch between different applications and improve overall collaboration within a business.

## **Communications made Affordable**

MobeX is designed to be a cost-effective communication solution, leveraging WebRTC technology to reduce reliance on traditional phone lines and hardware. This can significantly lower infrastructure and maintenance costs, making it an ideal choice for hybrid working environments. Additionally, a MobeX licence can be used alongside a handset, giving you flexible options for handling calls.

## **Supercharge Your Workflow**

The MobeX suite of tools aims to enhance productivity by providing efficient communication and collaboration features. Features like click-to-dial, instant messaging, screen sharing, and integrated calling within Microsoft Teams are designed to optimise workflows, reduce errors, and facilitate quick communication.

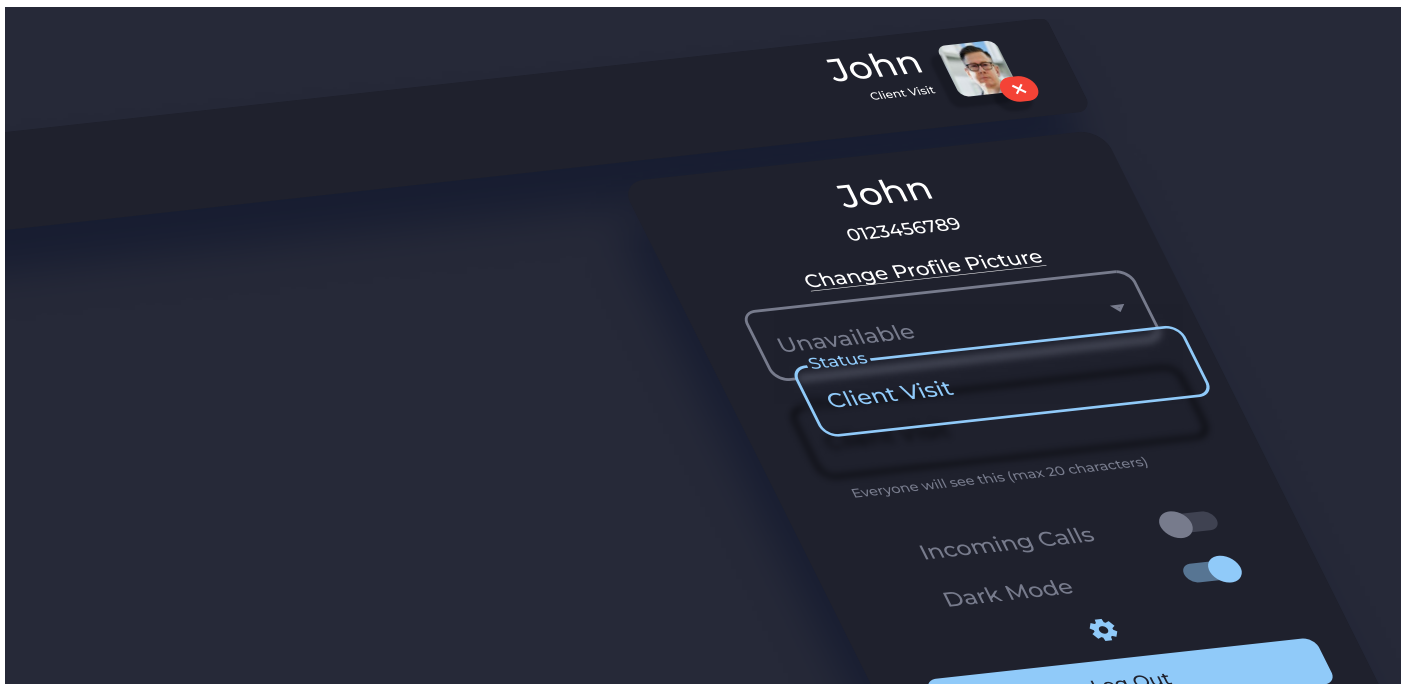


## Get Started in Seconds

The MobeX Suite is designed with ease of use and straightforward setups in mind. Our step-by-step online user guides ensure users can start using the suite with minimal setup time and without complex configurations.

## Adaptive Communication

As an ever-evolving communications solution, the MobeX Suite offers flexible communication with diverse applications, integrations, customisable interfaces, and app store access. Regular updates demonstrate our commitment to adapting to changing demands.



# Make it your own

Personalise your MobeX experience by adding your own profile image and setting customisable statuses to make colleagues aware of your availability. MobeX also accommodates users with dark mode for ease on the eyes and various colour modes for those with visual impairments.

## Elevate your calling

Feature	Description
Busy Lamp Fields	Easily view the statuses of colleagues with various presence indicators.
Presence Quick Actions	Hover over users' busy lamp fields to call, chat and video call colleagues.
Personalised Status	Create your own custom status to let colleagues know what you are up to.
Local Phonebook	When on a smartphone, use MobeX+ to contact your local contacts.
Cloud Phonebook	Browse contacts from your hosted telecoms phonebook directory.
Video Conference	Collaborate with others face-to-face with enhanced video conferencing within seconds.
Multi Screensharing	Multiple users can share their screens simultaneously while using MobeX's video conferencing.
Schedule Conference	Set up meetings with MobeX users in advance of the meeting date and time.
Meeting Calendar	View your upcoming meetings. See the organiser, guests and any notes.
Make a call	Make a call to all your contacts, regardless of whether they have a MobeX licence.
Receive a call	Receive a call from anyone, regardless of your location.
Chat	Quickly and efficiently chat and share files with colleagues. You can chat one-on-one or in a group.
Group Chats	Communicate with a number of users in a single shared chat room.
Chat Pop Ups	Take your chats to different pages with minimal chat windows.
Call History	View and manage your recent call history. Perform actions such as calling back from this page.
Custom Layout	Users can be assigned to groups by department or company name. Easily switch groups using the pre-set BLF layouts based on your preferences.
Custom CLI	When managing multiple business lines or running a marketing campaign, select the telephone number you would like to dial out from.
Click to call	Effortlessly dial any number with a single click using MobeX Click2Dial.
Clipboard Calls	With MobeX UC enabled, simply copy a recognised number to add it to your clipboard to initiate a call.
Device Swapping	Transfer an active call from your mobile to your desk handset.



## Elevate your calling

Feature	Description
Dark Mode	Relieve stress on the eyes with a dark mode interface.
Avatars	Personalise your user profile with a custom profile image. This helps colleagues easily identify you on their BLF screens.
Keypad	Use the keypad to dial out, transfer, mute and end calls.
Transfer	Transfer calls between yourself and other users.
Switch to other calls	Switch between two or more calls while keeping others on hold.
Mute Incoming Calls	Mute incoming calls via MobeX when you are not able to answer them.
Blind Transfer	Transfer a caller to another agent or group without speaking to the new agent first.
Notification Bell	Stay alert with call notifications.
Retractable Dialpad	Open and close the interactive dialpad on most system pages.
Alternative Colour Mode	Key colours can be changed for those who are visually impaired.
DND	Do Not Disturb (DND) blocks calls and notifications, helping you work without interruptions or signal that you're finished for the day.
Call Switching	Switch between two or more calls while keeping others on hold
Voicemail	Listen back to recorded voicemails.
Conference Chat	Utilise the built-in chat function while attending a conference.
Quick Join	Quickly and effortlessly join conference meetings via a link.
Search bar	Search for contacts, numbers, chats and groups



WebRTC Communications Platform