

# Unified Communication within Microsoft Teams



Work from Anywhere Work with MobeX



# MobeX 4Teams integrates your telephone system directly within your familiar Microsoft Teams environment.

MobeX 4Teams is an application within Microsoft Teams, designed to streamline your communication.

By integrating the MobeX platform, you can make and receive calls, utilise inbound call routing such as queuing, hunt groups and menus, review call history and access you directory- all from within the Microsoft Teams interface.



# **Direct Teams Integration**

Access MobeX calling features without leaving the Teams application.



**Familiar Interface** Use the integrated dial pad as your softphone.



# **Call Management** Easily view call history and search through your contact directory.

# **Connecting MobeX and Teams**

MobeX 4Teams is an integrator between your Microsoft Teams application and the MobeX platform. Once the application is installed from the Microsoft Teams App Store, it is connected to MobeX UC for desktop and/or MobeX+ for mobile usage. It enables the Teams interface to interact with MobeX for call initiation and information retrieval, such as call history and directory lookups. This integration provides a unified communication experience.



#### **Access Across Devices**

As well as being able to access MobeX 4Teams on your mobile and PC, you can also gain access to advanced call features through Microsoft Teams on the MobeX Touch; the powerful tablet handset designed to make your life easier. Simply download MS Teams and add MobeX.





## Unified interaction for Evolving Groups

MobeX 4Teams allows you to integrate your existing telephony directly into Microsoft Teams. It offers a cost-effective way to access your current calling setup and advanced features all within Teams.



# Focused Calling for Distributed Workforces

Distributed staff members can make and receive calls, access directories, and view call history within the familiar Teams environment, enhancing communication and collaboration regardless of location.

	Adam Beckett						î		
	Aisha Rivers								
	Alex Thome	Options							
	Аісе Новолау	Î	07856346487						
	Amelia Croft	ŧ	017063200029						
	Arny Sterling								
	Anna Vance								
	Ashley Price								
	Audrey Stone					i.			

### Simplicity and Savings in One

MobeX 4Teams is part of the MobeX suite, so there are no additional costs, it's already included in your existing MobeX licence. Additionally, there's no need for Microsoft Teams Operator licences or resource accounts- just a basic Microsoft Teams plan, saving you more every month.



### **Integrated Calling for Sales Productivity**

Sales teams can benefit from making outbound calls, tracking communication history, and quickly accessing contact details directly within their collaborative Teams workspace, improving efficiency.



WebRTC Communications Platform